## FY13 TRADING & STRATEGY UPDATE MOMENTUM BUILDING FROM EARLY SUCCESS

7 May 2013



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#### **HIGHLIGHTS**

## **Stronger than expected FY13**

Results above top end of guidance range

# Excellent Progress on delivery

- Cost savings increased to £30m, with full impact in FY14
- Regulated revenue mix up to 75%
- Recent performance indicates product & marketing investment is working
- Cultural shift is underway
- Focused on mitigating upcoming tax impact

## **Accelerating** growth

- Sustainable international expansion
- Balance sheet flexibility / M&A opportunities

#### **Momentum building from early success**

## **FY13 UPDATE**



#### **FY13 TRADING UPDATE**

Revenue

Underlying EBITDA<sup>1</sup>

Free cash flow<sup>2</sup>

Cash balance

Year end headcount

**FY13** 

c.£387m

c.£73m

£37m

£168m

1,832

**FY12** 

£388m

£86m

£44m

£118m

2,286

YoY %

Flat

-c.15%

-16%

+42%

-20%



<sup>&</sup>lt;sup>1</sup> Figures represent underlying results, which exclude, where relevant, separately disclosed items, including redundancy costs. FY13 underlying EBITDA is an estimate.

<sup>&</sup>lt;sup>2</sup> Free cash flow represents cash flow from operations less cash flow associated with capital expenditure and taxes

<sup>.</sup> Results are from continuing operations excluding LMAX

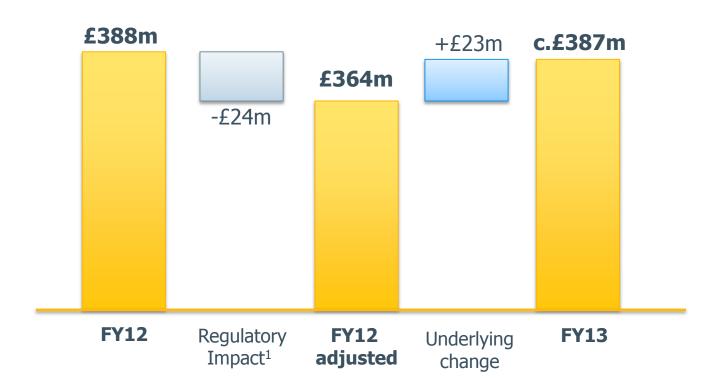
#### **FY13 RESULTS ABOVE GUIDANCE**

**FY13 Guidance Drivers** Better than expected £370m to c.£387m Revenue sportsbook performance £385m (acquisition & margin) International revenues resilient despite ceasing £65m to Underlying EBITDA<sup>1</sup> c.£73m investment £70m

Beat our guidance due to revenue outperformance

<sup>&</sup>lt;sup>1</sup> Figures represent underlying results, which exclude, where relevant, separately disclosed items, including redundancy **betfair** costs. FY13 underlying EBITDA is an estimate.

#### **FY13 UNDERLYING REVENUE GROWTH OF 6%**

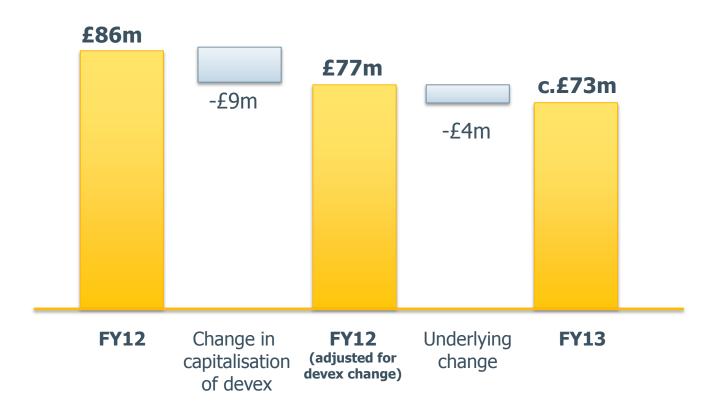


**Broadly flat revenues achieved despite regulatory impact** 

<sup>&</sup>lt;sup>1</sup> Year on year decline in revenues from Greece, Germany, Cyprus and Spain Exchange Results are from continuing operations excluding LMAX



#### **FY13 UNDERLYING EBITDA CHANGE**



Underlying EBITDA affected by regulatory change partially offset by growth in sustainable jurisdictions

Underlying EBITDA excludes separately disclosed items, including redundancy costs. FY13 underlying EBITDA is an estimate.

Results are from continuing operations excluding LMAX



#### **FY14 COST SAVINGS INCREASED TO £30M**

Employment costs	c.£23m	average	00 fewer employees than FY13 nt activity shifted to near shore ortugal)
External costs	c.£7m	<ul> <li>Professional services</li> <li>Facilities</li> <li>Travel &amp; entertainment</li> <li>Telecom &amp; data services</li> </ul>	
TOTAL	c.£30m		
		<u>December</u>	Now
Estimated savings		c.£20m	c.£30m
Timing of savings		Over 2 years	Full impact in FY14
Action required			
Action requ	uired	Underway	Completed

Cost savings higher and earlier than expected; re-investing in customer facing product & marketing (c.£10m)

#### **OUTLOOK**

#### Revenue

- Expect to grow UK revenues in-line with the market
- International revenues more resilient than expected
- Opportunity to exploit international optionality
- Balance sheet flexibility creates acquisition opportunities

#### **Profitability**

- Full impact of c.£30m cost savings in FY14
- Re-investing c.£10m in product & marketing
- Focused on mitigating upcoming tax impact
- Scale can drive margin expansion

## **OUR PLAN**



## WHAT WE SAID IN DECEMBER (1)

positioning

#### BETFAIR STRENGTHS

- · Unique product offering
- · Market leading exchange position
- · Brand affinity
- · Clear value proposition
- Strong customer retention
- · Scale in the UK

#### **REGULATION, PRODUCT & BRAND** Unregulated · Almost 30% of revenues are not regulated revenues are Recent experience in Spain, Cyprus, Germany and risky Greece highlights risk Complexity Product issues limit addressable Liquidity (in some markets) market Promotional capability Losing market share Non-inclusive brand messaging Weakening brand

Under investment in the UK

**CULTURE, STRUCTURE & COST BASE** 

People, culture & structure

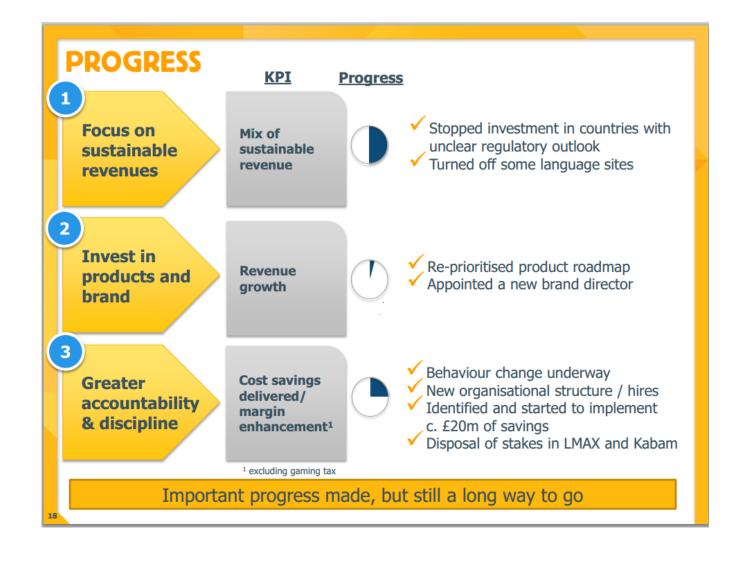
- Current organisational structure does not engender ownership and accountability
- Excess focus on innovation, insufficient focus on execution

High cost base

· Some fat and considerable inefficiencies exist

◆ betfair

## WHAT WE SAID IN DECEMBER (2)



#### **OUR PLAN**

1

**Focus on sustainable revenues** 

2

**Invest in our products and brand for growth** 

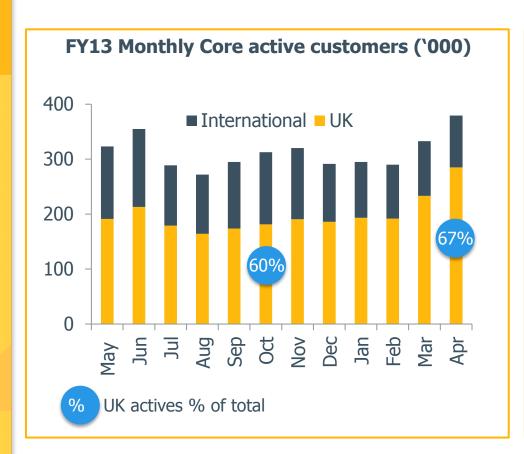
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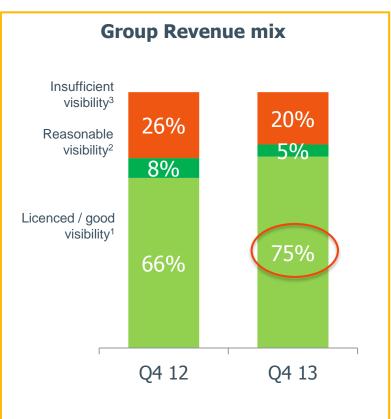
**Introduce greater accountability & discipline** 

4

Accelerate growth through sustainable international expansion and disciplined M&A

## **REGULATORY MIX IS IMPROVING**





Shift in marketing focus to UK & Ireland driving favourable change in mix towards regulated jurisdictions

<sup>&</sup>lt;sup>1</sup> UK, Ireland, US, Denmark, and Malta

Invest in products & brand

#### SPORTSBOOK SUCCESSFULLY LAUNCHED





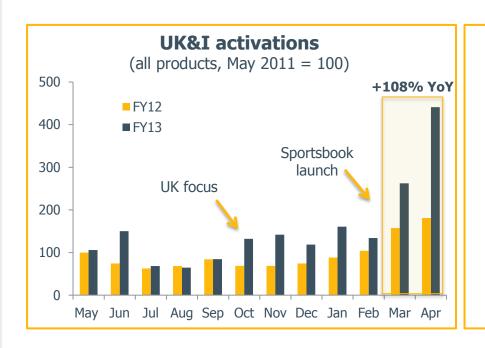




- First 'each way' bet taken in December 2012 (via Exchange toggle)
  - Approximately 70% of horseracing customers have placed each way bets
- Sportsbook launched in February 2013
- 'Best odds guaranteed' was introduced in March 2013



## **SPORTSBOOK DRIVING ACQUISITION**

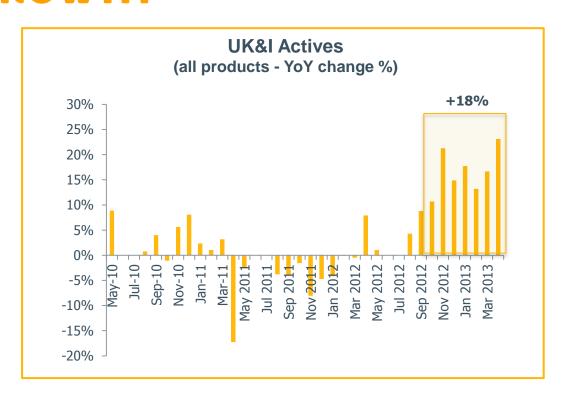




Sportsbook combines with UK focus to drive efficient customer acquisition

Invest in products & brand

# UK CUSTOMER BASE RETURNS TO GROWTH



Sportsbook combines with UK focus to drive customer acquisition and retention

**UK customer base up by 18% YoY in last six months** 

#### THE FUTURE OF SPORTSBOOK

Aiming for competitive parity



# markets¹ c.130 c.65 March May

13

No. of in-play

## Broadening in-play sports coverage:

- Rugby Union
- Rugby League
- Cricket
- Golf
- Basketball
- NFL
- +5 others

Competitive advantage:
<a href="Exchange">Exchange</a>
based features

Fixed odds 'cash out' (via the Exchange)

**`13** 

- Best price execution (via the Exchange)
- More to follow...

With the 'Exchange + Sportsbook' we can achieve a real and sustainable competitive advantage

#### **EXCHANGE REMAINS BETFAIR'S USP**

#### **Product**

- Focused on reducing complexity
- Ongoing trial to incentivise customers to seed illiquid markets

#### **Efficiency**

- Marketing spend focused on retention of high value customers
- Making technology investment work harder

#### **Cross-sell**

Growing evidence that cross-sell works

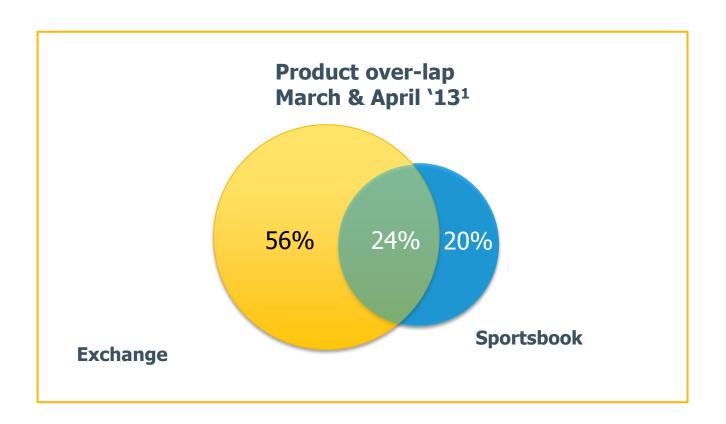
#### **Monetisation**

- Experience in Australia implies a revenue opportunity
- Currently testing price elasticity in five countries

Focusing on profitability and cost efficient growth

Invest in products & brand

## **EXCHANGE-SPORTS MIX IS WORKING**



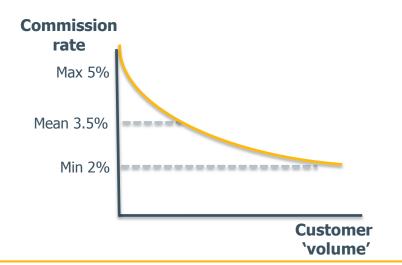
1 % of UK football customers placing a bet on each / both products in March & April 2013. Relative sizes of circles is indicative of number of customers

**Customers are moving between exchange & sportsbook** 

#### **PRICING**

#### **Historical pricing model**

- Commission structure:
  - 5% base rate
  - Reduces to 2% via volume based discounts
- Unlikely to be optimal pricing structure for all markets, sports & geographies



#### **Betfair Australia case study**

- Base rate changed from 5% to 6.5% in response to significant cost inflation
- Volume change implies some price elasticity



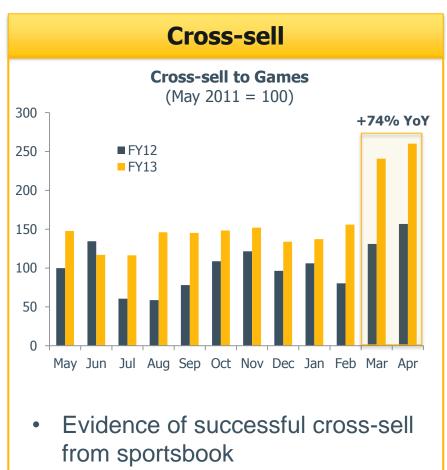
<sup>1</sup> Change in horseracing revenue growth in the six months post the commission change compared to the growth in the prior 6 months

Price is a potential lever: Testing elasticity in five markets

Invest in products & brand

#### **GAMING**





Games can contribute profitable growth

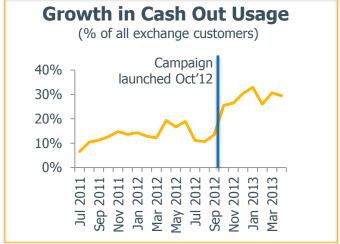


#### **BRAND**







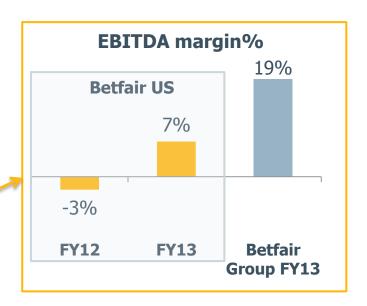


Advertising initiatives successfully taking our product to a wider customer base



#### **BETFAIR US / TVG**





- Opportunity to grow TVG margins through:
  - Operational gearing from revenue growth (e.g. NJ)
  - Cost discipline

TVG can achieve margins consistent with rest of group and preserves optionality on the US market

#### **TECHNOLOGY EFFICIENCY**

## New management

New CIO and CTO

#### People

- Technology headcount reduced by more than 100 <sup>1</sup>
- Near shoring providing productivity gains

#### **Infrastructure**

 New cloud based development & testing environment driving efficiency gains & reducing site down time

## **Customer focus**

- Development activity focused on customer facing product
- Better use of data for customer retention & monetisation

## Speed to market

Reduced development times (sportsbook: 13 weeks; Blue Square integration: <4weeks)

#### **Increased focus on customers and efficiency**

### **MARKETING EFFICIENCY**

#### **UK focus**

Scale drives lower costs and improves access to prime media properties

## Acquisition efficiency

- Sportsbook promotions more efficient and widening our market
- Cost per acquisition is falling

#### **Mobile**

- Mobile is now front of mind in all communications
- c.50% of all activations in mobile area

#### **Retention**

Better monetisation of existing base (bonuses, key account management and cross-sell)

#### **Agencies**

Consolidating agencies (from 20+ to 2) and eliminating ineffective spend

Stronger brand appeal, expansion of our market & growing mobile

#### **PROGRESS KPI Progress Today** Dec Stopped investment in countries with Focus on Mix of unclear regulatory outlook sustainable sustainable >75% of marketing spend focused on UK revenue revenues (from < 50%)Sustainable revenue mix up to 75% **Invest in** Successfully launched sportsbook Revenue products and Intending to increase brand & product growth brand spend 3 Management team in place **Greater Cost savings** Restructure completed; c.500 FTEs exited delivered/ accountability Action to achieve c.£30m of savings done

& discipline

margin enhancement<sup>1</sup>



Disposal of stakes in LMAX and Kabam

Culture change underway

Significant progress and momentum, with a lot more still to go for

<sup>&</sup>lt;sup>1</sup> excluding gaming tax

## **4** ACCELERATE GROWTH

**International opportunities** 

**Balance sheet flexibility / disciplined M&A** 



#### INTERNATIONAL OPPORTUNITY







#### **Progress**

 Relevant Decree signed by MoF  Regulator announced intention to regulate exchanges

- Exchange licences expected in New Jersey and California
- iGaming developments on a state-by-state basis

## Market size online sports 8

(online sports & casino)<sup>1</sup>

- Total sports c.€1.1bn
- Online sports c.€0.2bn
- Online gaming c.€0.7bn
- Total sports c.€0.5bn
- Online sports c.€0.2bn
- Online gaming c.€0.2bn
- Nascent

## Betfair positioning

- Stopped accepting new customers in Nov 2010
- Latent awareness of exchange product
- Proven demand for value led offer
- Blocked access to the exchange in June 2012
- Strong brand awareness, but market share now <1%</li>
- 2<sup>nd</sup> largest ADW operator
- Exclusive agreement to run ADW in NJ until 2018
- Technology & marketing capability attractive to partners

Italy & Spain are an attractive source of growth; potentially exciting US opportunity

Accelerate growth

## **IMPORTANCE OF SCALE**



Scale advantage is key to winning

#### BALANCE SHEET FLEXIBILITY

## **Key Drivers of M&A in the Gaming Sector**

#### Scale is key

Cost, marketing and brand economies of scale

#### **Regulatory change**

 Upcoming POC tax means greater opportunities

#### **Our strategy for Value Creation**

- Target acquisitions to create value
  - Provide domestic scale
  - Achieving geographic expansion
  - Closing product and capability gaps
- Disciplined acquisition approach to achieve returns significantly ahead of cost of capital
- First mover advantage need to retain flexibility

Pursuit of value creation while maintaining balance sheet discipline

#### **EXCELLENT PROGRESS AND MOMENTUM**

EBITDA of £73m **Beat expectations for 2013** £30m delivered - full impact in FY14 **Additional cost savings** 75% of revenue from regulated markets Regulatory mix is improving **Unregulated revenues more** Fourth quarter revenue down just 14% on Q2<sup>1</sup> resilient **Growing UK customer base** 18% growth in last 6 months **Cross sell is improving** 74% increase in sports to games in March / April **Improving exchange** Australia suggests opportunity; 5 pricing trials underway monetisation **TVG** margins moving towards Current margin of 7% (£40m of revenue) versus Group of 19% **Group average** Flexibility to create value Disciplined acquisition approach to achieve returns significantly through M&A ahead of cost of capital

#### Still a long way to go

<sup>&</sup>lt;sup>1</sup> Excluding 'exited' markets in Greece, Germany and Cyprus

#### **SUMMARY**

## **Stronger than expected FY13**

Results above top end of guidance range

# Excellent Progress on delivery

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#### **Momentum building from early success**

## **APPENDIX**



#### BETFAIR PROFIT ESTIMATE

The statements in this presentation that Group revenue for FY13 was approximately £387 million and that estimated underlying Group EBITDA for FY13 was approximately £73 million (the "Betfair Profit Estimate") constitute a profit forecast for the purposes of Rule 28 of the City Code on Takeovers and Mergers (the "Code"). As such it is a requirement under the Code that the Betfair Profit Estimate is reported on by Betfair's reporting accountants and financial advisers. The bases and assumptions behind the Betfair Profit Estimate and the reports of KPMG Audit plc and Goldman Sachs International and Morgan Stanley & Co. International plc are set out in the RNS Announcement published by Betfair on the date of this presentation, which is available at: <a href="http://corporate.betfair.com/investor-relations/results-and-presentations/results-centre.aspx">http://corporate.betfair.com/investor-relations/results-and-presentations/results-centre.aspx</a>. KPMG Audit plc and Goldman Sachs International and Morgan Stanley & Co. International plc have given and not withdrawn their consent to publication of their reports in the form and context in which they are included in such RNS Announcement. Other than the Betfair Profit Estimate, no statement in this presentation is intended as a profit forecast and no statement in this presentation should be interpreted to mean that earnings per Betfair share for the current or future financial years would necessarily match or exceed the historical published earnings per Betfair share.

