FRBGF FROFESSIONAL FOOTBALLERS AND NONE OF THEM ARE GAY. WHAT ARE THE ODDS ON THAT?

\*In association with Stonewall PADDYPOWER RIGHT BEHIND GAY FOOTBALLERS

# PADDYPOWER. 2013 RESULTS



-

Paddy Power Rainbow Laces campaign #RBGF, September 2013



## FINANCIAL & OPERATIONAL REVIEW

## STRATEGY & OUTLOOK



- Net revenue up 17%<sup>\*</sup>, growth in every division
- PBT up 5%<sup>\*</sup> after adverse H2 sports results & other headwinds
- EPS up 2%, dividend growth of 13% to 135 cent per share
- Investing confidently for long term



## FINANCIAL & OPERATIONAL REVIEW

## STRATEGY & OUTLOOK

# **FINANCIAL HIGHLIGHTS**

€M	2013	2012	CHANGE	CC CHANGE
Amounts Staked**	6,180	5,703	+8%	+14%
Net Revenue**	745	663	+12%	+17%
EBITDA	176.9	168.2	+5%	+8%
<b>Operating Profit</b>	137.4	136.0	+1%	+4%
Profit Before Tax	141.0	139.2	+1%	+5%
Diluted EPS	252.0c	248.1c	+2%	+5%
Dividends	135.0c	120.0c	+13%	

Net revenue +17%<sup>\*/\*\*</sup>:

- Sportsbook +17%\*
- ➢ Gaming, Machines & B2B +17%<sup>\*/\*\*</sup>

Online net revenue +21%\*

Sportsbook gross win margin +0.3%; H2'13 9.3% versus c.10.1% expected

2013 headwinds of  $\in$ 10m (MGD, Australian product fees, FX and Italy)

Effective tax rate 12.7% (2012: 13.0%)

Proposed final dividend up 11% to 90.0c

\* Change in constant currency ('CC') with foreign currency component in 2012 translated at 2013 exchange rates

\*\* For consistency, following the change to the Machine Gaming Duty ('MGD') taxation regime, VAT on machines in February-December 2012 has been added back to amounts staked/net revenue and deducted within cost of sales, throughout this presentation

# **DIVISIONAL OVERVIEW**

	amounts st	MOUNTS STAKED (€M) NET REVENUE (€M) OPERATING PROF		NET REVENUE (€M)		PROFIT (€M)
DIVISION	2013		2013		2013	
Online (ex Australia)	2,317	+13%	300	+15%	73.5	+1%
Online Australia**	1,914	+24%	180	+28%	33.5	+25%
UK Retail	619	+20%	128	+20%	13.9	(6%)
Irish Retail	981	+6%	116	+5%	14.0	(4%)
Telephone	348	(13%)	23	+3%	2.5	(3%)
Total	6,180	+14%	745	+17%	137.4	+4%

In constant currency

\*\* Australia also includes telephone operations accounting for less than 10% of its gross and operating profit

# **ONLINE (EX AUSTRALIA)**

€M	2013	2012	CHANGE <sup>+</sup>	•
Amounts Staked	2,317	2,112	+13%	
Net Revenue Sportsbook	174.4	154.0	+15%	
Sportsbook Gross Win %	8.6%	8.4%		
Net Revenue Gaming/B2B	125.3	109.1	+17%	1
Operating Profit	73.5	72.7	+1%	
Active Customers**	1,524,000	1,307,000	+17%	
Operating Loss - paddypower.it	(16.8)	(14.7)	n/a	

Strong sportsbook growth:

- Bet volumes +14%; actives +16%
- > Mobile 51% of stakes
- > 69% of actives using mobile in Feb'14

#### Gross win %:

- Structural improvement
- > H2'13 below expectations

Mobile gaming 35% of revenues in Feb'14

Leading operating margin of 31% (ex Italy), provides significant capacity

Italy progressing on-track

New B2B deal with largest operator in Slovakia, Niké; PMU online sports stakes +22%

In constant currency

Active customers throughout are defined as those who have deposited real money and have bet in the year, excluding indirect B2B customers

# **AUSTRALIA**

€M	2013	2012	
Amounts Staked	1,914	1,710	+24%
Net Revenue	179.6	156.4	+28%
Sportsbook Gross Win %	9.8%	9.4%	
Gross Profit	135.1	119.4	+26%
Operating Profit	33.5	30.8	+25%
Active Customers	419,000	324,000	+29%

Strong market share gains; net revenue +28%\*:

- Online amounts staked +25%\*
- Online net revenue +31%\*
- Telephone amounts staked +23%\*

Mobile stakes almost doubled to  ${\rm {€632m}}$  or 39% of online stakes; 69% of actives using mobile in Feb'14

Impact of increased product fees -  $\in 2m$ 

Revenue growth outpaced cost growth, notwithstanding continued substantial investment

Note: Australia also includes telephone operations accounting for less than 10% of its gross and operating profit

\* In constant currency

# **UK RETAIL**

€M	2013	2012	
Amounts Staked	619	540**	+20%
Net Revenue Sportsbook	64.0	53.9	+24%
Sportsbook Gross Win %	11.7%	11.3%	
Net Revenue Machine Gaming	63.5	56.4**	+17%
Total Net Revenue	127.5	110.3**	+20%
Operating Profit	13.9	15.3	(6%)
Shops at Year End	266	209	+27%

Profit decreased due to introduction of MGD tax regime (€1.8m) and currency (€0.6m)
H2'13 gross win % below expectations
Like-for-like KPIs<sup>\*</sup>:
> Sportsbook amounts staked +4%
> Sportsbook net revenue +8%
> Machine net revenue (3%)<sup>\*\*</sup>
> Total net revenue +2%<sup>\*\*</sup>

Direct shop opex +2%

Machine revenue returned to growth in H2'13 with like-for-like post July  $+4\%^{*/**}$ 

Record 57 shops opened, including 15 acquired

In constant currency

<sup>\*</sup> For consistency, following the change to the Machine Gaming Duty ('MGD') taxation regime, VAT on machines in February-December 2012 has been added back to amounts staked/net revenue and deducted within cost of sales

# **IRISH RETAIL**

€M	2013	2012	CHANGE
Amounts Staked	981	927	+6%
Net Revenue	115.6	110.4	+5%
Sportsbook Gross Win %	11.8%	12.0%	
Operating Profit	14.0	14.4	(2%)
Shops at Year End	223	213	+5%

Like-for-like KPIs:					
Bet volumes +12%					
Amounts staked +3%					
Net revenue +2%					
Direct shop opex +2%					
Adverse sports results, particularly at Cheltenham					
10 new shops opened, including 7 acquired					
38% market share in 2013 (2012: 35%)					

# **TELEPHONE**

€M	2013	2012	
Amounts Staked	348	415	(13%)
Net Revenue	22.6	22.5	+3%
Sportsbook Gross Win %	7.0%	5.8%	
Operating Profit	2.5	2.7	(3%)
Active Customers	71,000	83,000	(14%)

Increased market share, consolidating leading position in UK and Irish market

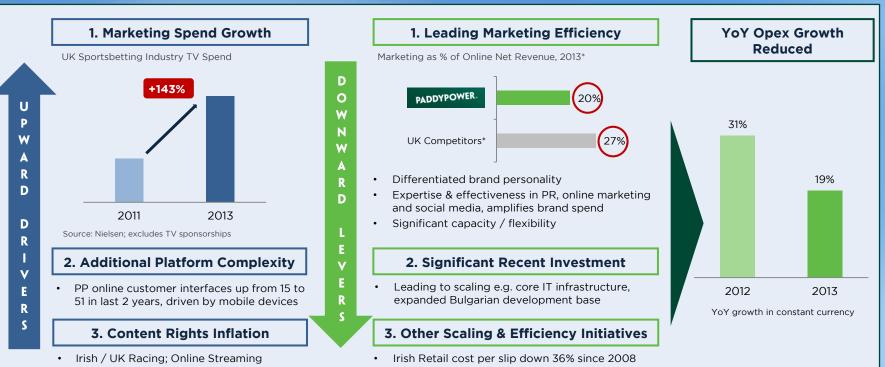
Higher gross win % offset lower stakes with absence of major football tournament

Ongoing positive contribution to Group's overall product offering

PP Messenger launched Dec'13

In constant currency

# **OPERATING COST DYNAMICS**



Test days to Dev days ratio down 50% since 2011

Competitor data sourced from public filings; includes Betfair, William Hill (ex Aus) & Ladbrokes

# **CASH FLOW**

Positive working capital inflow as online grows

New shop openings and technology for product enhancement and expansion

Includes €15m FX translation impact on cash balances

	n de sen en ser en ser	THUTTE		
	€M	2013		
	EBITDA	176.9		
	Maintenance capex	(17.9)		
$\geq$	Working capital	4.8	C	
	Tax and other	(23.0)		2013 114%
	Operating cashflow after tax	140.7	$\leq$	(5 yea
	Investing and financing activities:			
	Acquisitions	(9.7)		
	Enhancement capex	(39.5)		
	Dividends	(61.9)		Clo
7	Other	(10.0)		e
	Increase in net cash	19.5	4	Cu

2013 operating cashflow 114% of profit after tax 5 years 2009-2013: 128%)

Closing cash €172m excluding €57m customer balances

STRONG BALANCE SHEET PROVIDES FURTHER OPPORTUNITIES TO CREATE VALUE FOR SHAREHOLDERS

# TAX AND REGULATORY DEVELOPMENTS

### UK

> Online/phones 'point of consumption' tax:

- Government progressing a 15% rate and December 2014 implementation
- If applied to 2013, extra tax payable €37m
- Mitigation opportunities lower revenue share and marketing costs; potential market share gains, net of any share moving to illegal operators
- > Gaming machine regulation subject to political and media debate:
  - Engaged in dialogue with the Minister, DCMS and the Gambling Commission
  - Voluntary Code of Conduct implemented March 2014
  - Paddy Power driving extended research
- > Mooted constraints on new openings anti-competitive and could be subject to legal challenge

IRELAND

- Betting (Amendment) Bill 2013 published:
  - 1% online/phones turnover tax (if applied to 2013, extra tax payable €7m)
  - Year round retail evening opening

OTHER

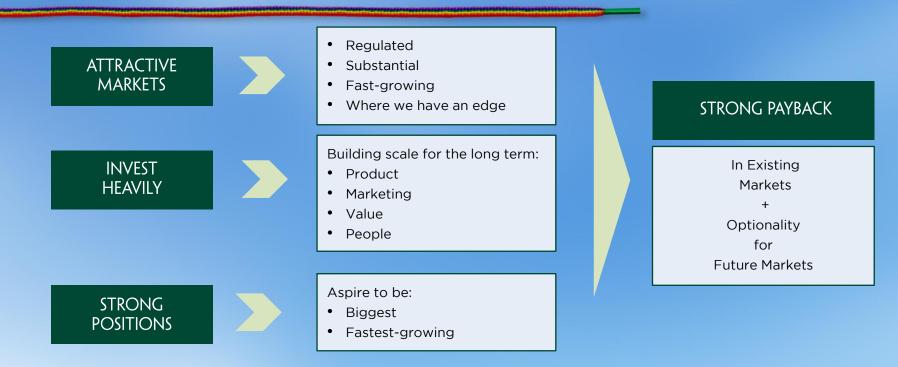
- Italy: Awaiting full implementation of Palinsesto Supplementare and approval of Bingo and 'Virtual' product
- > Ongoing review of other regulatory developments for new market opportunities, via B2B or B2C



## FINANCIAL & OPERATIONAL REVIEW

## STRATEGY & OUTLOOK

# **GROUP STRATEGY - OVERVIEW**

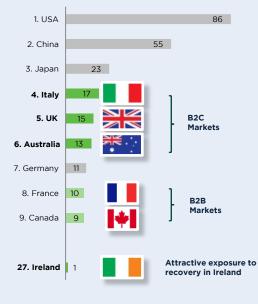


27% COMPOUND ANNUAL EPS GROWTH SINCE FLOTATION (2000-2013)

# **ATTRACTIVE MARKETS**

### PP IN LARGEST LEGAL MARKETS

Total Gambling Revenues, including land based €bn



Source: H2GC; includes offshore online

### OVER INDEX ON GROWTH 'HOT SPOTS'

#### **Online Growth**

- Structural growth from retail migration and device roll-out
- > Over 75% of PP profits from online

### **Mobile Growth**

- > c.90% of future total industry growth
- PP sector leading mobile penetration -45% of online revenues in 2013

#### Multi-channel customers

Fastest growing customer segment

% Total UK Online Sportsbook Market Spend from Multi-channel Customers



> PP industry leading 'online halo'

### MARKET SPECIFICS

### **UK Online**

- Market consolidating as 'big-get-bigger'
- Further consolidation with POC tax

### Australia

- Ideal growth drivers for PP:
  - Online: sports, fixed odds racing, mobile and migration from retail
  - Telephone: becoming a BIR channel

### Italy

- > Online only c.8% of overall market
- Improved regulatory environment

### Retail

- Large resilient market e.g. UK market revenue +3% CAGR over last 3 years
- Core retail bettors: social, immersion in action, physical cash transactions

# **INVESTING HEAVILY**

### **COMMON THEMES**

### Long term and substantial

- Not just the easy 'levers'
- Target emerging opportunities and technologies

### **Capability focused**

- Hard and time consuming to ٠ replicate
- Sustainable advantages ٠

### **Analytical backbone**

- 16K consumer interviews in 2013 •
- Rigorous marketing analytics

### **PEOPLE / OPERATING CAPABILITIES**

c.90

+41%

#### People



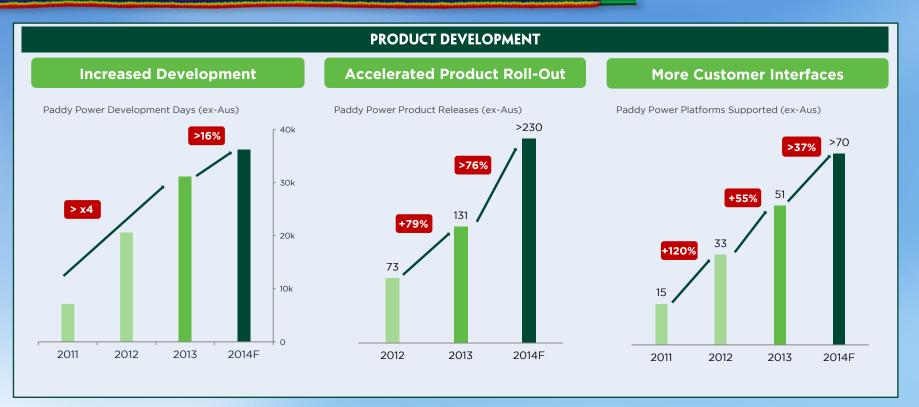
### Localised



#### Long term sector-leading operating capabilities in:

- Risk management
- > Online marketing
- Brand/PR marketing ≻
- $\triangleright$ Social media
- Mobile product  $\geq$
- Retailing ≻
- eCommerce  $\geq$
- Customer service  $\geq$
- > IT/Product Development

# **INVESTING HEAVILY - PRODUCT**



# **INVESTING HEAVILY - PRODUCT**

PRODUCT RELEASES					
Sportsbook	eGaming	Italy	Tablet		
<ul> <li>'Partial Settlement'</li> <li>'Football Coupons'</li> <li>'Combined Horses'</li> <li>'Cash-out'</li> <li>'Powercasts'</li> <li>Mobile enhancements:         <ul> <li>'Two-tap' betting</li> <li>Extra streamed international racing</li> <li>Push notifications</li> <li>Coupons</li> <li>'My-team' pages</li> </ul> </li> <li>Motifications</li> <li>PP Messenger App</li> </ul>	<ul> <li>200 Games released in 2013</li> <li>&gt;60% mobile</li> <li>35% exclusive</li> <li>'Live' Casino app</li> <li>Revamped Games app</li> </ul>	<ul> <li>Palinsesto Supplementare markets</li> <li>Games on desktop and mobile</li> <li>Casino mobile</li> <li>'Live' casino</li> <li>2014 rollout:</li> <li>Mobile product</li> <li>'Virtual' betting</li> <li>Bingo</li> <li>Poker</li> <li>Further sports markets</li> </ul>	<text><list-item><list-item><list-item></list-item></list-item></list-item></text>		

# **INVESTING HEAVILY - RETAIL**

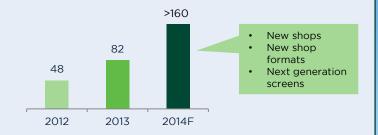
### Accelerated New Openings.....with Strong Returns



#### **Enhanced Product Offer:**

- First to complete roll-out of new Inspired 'Eclipse' cabinets
- The leading machine loyalty programme
- Extended leadership in SSBTs
- > Multi-channel initiatives e.g. Cash-Card on SSBTs

### Increasing number of shops receiving investment:



# **INVESTING HEAVILY - VALUE & BRAND - TV**



# **INVESTING HEAVILY - BRAND - SOCIAL MEDIA**

#### **Rainbow Laces Campaign**





#### Facebook Fans Jan'14 ('000)



#### Twitter Followers Jan'14 ('000)



- Most Fans and Followers •
- Leading engagement:



Twice as many retweets as next 6 competitors combined



Regularly reach >1m people with posts

• Sportsbet is 13th most followed Australian brand on Twitter

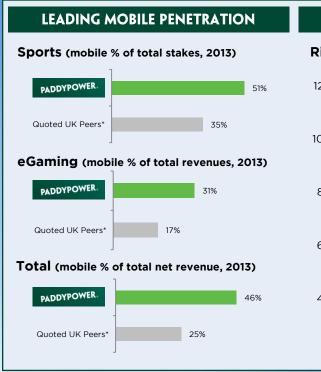
#### Payback

- 12% of paddypower.com customers acquired via social
- Fans/Followers over twice as valuable as non-Fans/Followers
- PADDYPOWER.
  - first real money sports

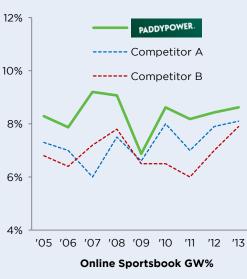
betting product on Facebook beta launched Aug'13

Leading marketing efficiency

# **UK ONLINE – STRONG POSITION**



### Risk Management



LEADING CAPABILITIES

### LEADING BRAND

- Distinctive brand personality rated #1\*\* for:
  - ➤ 'Fun'
  - 'Mischievous'
  - 'Sharp witted'
- Spontaneous brand awareness at all-time high of 56% \*\*



Paddy Power 'Get Lucky' at the Brit Awards (Feb'14)

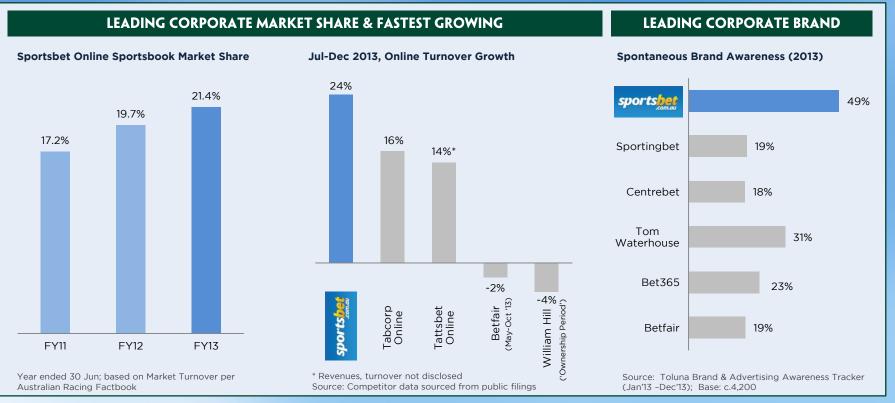
# **UK ONLINE – STRONG PAYBACK**

### **ACTIVE CUSTOMERS**

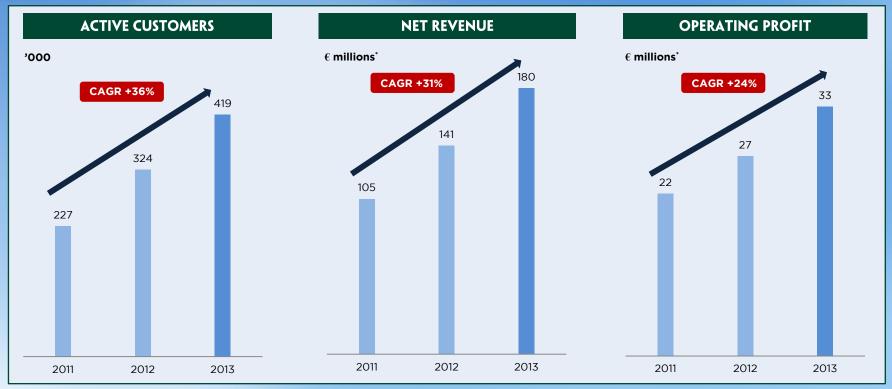
### **NET REVENUE**



# **AUSTRALIA – STRONG POSITION**



# **AUSTRALIA – STRONG PAYBACK**



\* In constant currency at 2013 rates

# **ITALY - POSITION & PAYBACK**



# **RETAIL - STRONG POSITION & PAYBACK**



# CONCLUSION

### TRADING 2014 YEAR-TO-DATE

### TURNOVER\*

- Online sportsbook stakes +19%
- Retail like-for-like sportsbook stakes +6%

### SPORTS RESULTS

- Football results poor for bookmakers in January
- Partially reversed in weeks since

### OUTLOOK

Paddy Power is **strongly positioned** to benefit from the growth 'hot spots' – in online, in mobile and in multi-channel.

We are **investing confidently**, in product, marketing and sustainable, industry leading operating capabilities to deliver long term growth.

We look forward to 2014 and beyond with confidence.

\* Growth comparisons above are 1 Jan to 28 Feb versus equivalent period last year in constant currency